# Table of Contents

1. What is Refworks? ................................................................. 3

2. Creating an account .............................................................. 4
   - Inside the University of Groningen .................................. 4
   - Outside the University of Groningen .............................. 5

3. Logging in ........................................................................... 6

4. Exporting references to RefWorks ........................................ 7
   - Direct export ................................................................. 7
   - Entering references manually ........................................ 12

5. Creating Folders ................................................................. 14

6. Generating a bibliography ................................................... 15

7. Write-N-Cite 4 ................................................................. 17
   - Installing........................................................................ 18
     - Inside the University of Groningen ............................ 18
     - Outside the University of Groningen ....................... 18
   - Logging in ................................................................. 19
     - Inside the University of Groningen ............................ 19
     - Outside the University of Groningen ....................... 20
   - Using Write-n-Cite ..................................................... 20
     - Editing a citation ..................................................... 23
     - Removing the field codes ......................................... 24

8. Sharing your database ....................................................... 25

9. Help ................................................................................. 26
1. What is Refworks?

RefWorks is an application that helps you manage your references. In Refworks you create a database in which you enter all your references. This database enables you to keep track of your literature.

From your database you can easily generate bibliographies, with a wide choice of possible formats (for example APA, Chicago or MLA). These bibliographies can be separate lists of references, but also lists that are part of a Word document.

Refworks is web-based: you can access your database after logging in through the RefWorks website. No software needs to be installed on your pc¹, your database can be accessed worldwide. However, using your database offline is also possible. Another interesting feature is the possibility to share your database with other users.

This manual is based on the RefWorks 2.0 interface.

¹ Only when using Write-N-Cite, a tool must be installed in Word, see chapter 7.
2. Creating an account

*Inside the University of Groningen*

If you are working on a computer which is part of the university network, RefWorks can be started from the Start menu.

⇒ Go to *Start* > *All Programs* > *Library Services* > *Reference Management* > *RefWorks*. 
You can also go directly to the RefWorks website: [http://www.refworks.com](http://www.refworks.com).

⇒ Click on *Login*. You will be directed to the *RefWorks login*-page.

⇒ Next, click on *Sign up for a New Account*. 
Fill out the form and click on Create Account.

After creating your account, you will receive a confirmation e-mail with your login name and password. In this e-mail you will also find the 'group code', a login code for the institution that you belong to. RefWorks will sometimes ask you to enter this code. With the group code you can identify yourself as a RefWorks-user from the University of Groningen.

Outside the University of Groningen

Open RefWorks using this proxy-link:

An alternative way is to open RefWorks via the library website:
Go to http://www.rug.nl/library, click Electronic Databases and select RefWorks in the long alphabetical list of databases.

Log in with your je s-number (students), P-number (staff), of CML Proxy-account (UMCG-staff).
Click Sign up for an Individual Account.
Fill out all the fields and click Register to create your account.
3. Logging in

The fastest way to log in:
¬ Go to http://www.refworks.com/refworks
¬ Log in with your RefWorks-login name and password.

The routes to open RefWorks described in the previous paragraph (2. Creating an account) are also possible. If you are logging in from outside the RUG computer network, you will sometimes be asked to enter the group code. This group code can be found in the confirmation e-mail that you received when you created your RefWorks-account.
4. Exporting references to RefWorks

Direct export

You can export references to your database using Direct Export from the databases that are available through the EBSCOhost-platform (PsycINFO and MEDLINE among others). It is a fast, user friendly and almost automatic way of getting references in your RefWorks database. Other databases, for instance Web of Science and Google Scholar, have export procedures that are very similar to Direct Export. More and more catalogues as well offer direct export functionality. Look for terms like: ‘cite’ or ‘export’. Direct Export through EBSCOhost is explained step-by-step in the example below.

⇒ Open PsycINFO. This database can be accessed through the library website: [http://myuniversity.rug.nl/infonet/studenten/bibliotheek/](http://myuniversity.rug.nl/infonet/studenten/bibliotheek/) (for students) or [http://myuniversity.rug.nl/infonet/medewerkers/bibliotheek/](http://myuniversity.rug.nl/infonet/medewerkers/bibliotheek/) (for staff members)
⇒ Click Electronic databases.
⇒ In the alphabetical list scroll down to PsycINFO and click the www link to open this database.

PsycINFO will now be opened.

⇒ Do a search in PsycINFO, for example, search for social cognition.

This simple search will give about 36.000 hits.

If you want to export more than one title to RefWorks, you can put these titles in a folder within PsycINFO first. Next to each title in the results list you will find a Print/e-mail/save button, enabling you to place a publication in the folder.
Click the button next to several publications to place these in the folder. The button now has changed to a yellow folder, to indicate that the publications have been placed in the folder.

Using the Share link, you have the option of saving 20 results at once in the folder.

Now go to the contents of the folder, by clicking on the Folder link in the red bar at the top of the screen.

You are now on the Folder Contents page. Here you can print, e-mail, save or export the references.
First select the references that you want to export by marking them in the list, or use the Select All option.

Click Export (the icon with the page and the arrow).

This Export button can also be found on each page with the complete presentation of a publication. That way you can also export separate titles to RefWorks, without placing them in the folder first.

After clicking the Export button, the Export Manager page appears.
Under *Save citations to a file formatted for*; select the last option, *Direct Export to RefWorks.*

It is a good idea to mark the *Remove these items from folder after saving* option. After exporting the references, the folder in PsycINFO will then be emptied. This will prevent duplicate references, in case you would export more references later on, during the same PsycINFO session.

Finally, click *Save.*

The references are now being exported to RefWorks. In RefWorks, a message will appear when the import has been completed.

Click View *Last Imported Folder* to view the references.
In case you have already created your own folders within RefWorks, you can put references in these folders from the Last Imported Folder. Select the references by marking them and select the desired folder.

By clicking the View button (the magnifying glass) you can take a look at the full reference. Using the Edit button (the pencil) you can edit a reference.

⇒ Click Edit.

The Edit Reference page appears. Here you can correct errors or add extra information. The Attachments field is very convenient; it allows you to add files to a reference, for example the pdf version of an article.

**Entering references manually**

It is also possible to manually enter references into RefWorks. This can be convenient when, for some reason, importing references electronically (e.g. using Direct Export) is not possible.

⇒ Go to References in the menu bar and click Add New.
The Add New Reference screen appears, see below.

This page consists of a form in which you can enter information about a publication. It is not required to fill out all the fields but you are advised to fill out at least the fields needed for the output style that you are using (e.g. APA).

It can be helpful to indicate the output style that you are using in the list next to Fields used by. The form will then show the fields that are required according to this style.

Next to add to folder you can indicate in which folder you want to save the reference.

It is very important to select the reference type in the list next to Ref Type. This is necessary for the correct display of this reference in a reference list that you might want to create later.

Author names have to be entered in this way: Last name, followed by a comma, then the first name or initials (with a dot behind each initial), or a combination of first name and initials. Separate author names by a semicolon (;).

Example: Smith, J.R.; Jones, Robert K; Adams, Mary; etc.

With the Attachments field you can add files to a reference. For example, you can save the pdf version of an article here.

Finally, click Save Reference to save this reference in your database.
5. Creating Folders

Within RefWorks you can easily create structure in your database by using folders. Click the New Folder button to create one.

When using folders, keep in mind that:

1. References can be placed in more than one folder
2. Removing a Folder doesn’t mean that the contents (references) is deleted. Because of these properties, it is more appropriate to regard a folder as a label or tag.

In the example below, the reference of Bandura has been placed in two folders, it has two labels: social learning theory and social cognition.
6. Generating a bibliography

From your RefWorks database you can easily generate a bibliography (reference list) in the style of your choice (e.g. APA, Chicago, MLA or the format of a specific journal).

In RefWorks, open the folder that contains the references that you want to include in your bibliography. Alternatively, use View > All References to get an overview of all the references in your database.

You can put the references that you want to include in the bibliography in a special folder first, the so-called My List.

Select the references by marking them. If you want to include all references, select the option All in list below References to use.

Next, click on Add to and My List to place the marked references on My List.
Click Bibliography in the menu bar. Then click Create Bibliography.

The Create a bibliography from a list of references window appears.

Next to References to include from you can choose Selected to include the references from My List in the bibliography. You can also decide to include all the references in your database (select All in List) or the references from the current page (select Page). It is also possible to first select a specific folder and use those references for your bibliography.

Next to Select an Output Style you can indicate the preferred formatting of the reference list, for instance the APA output style.

You can choose different file types for your bibliography. Next to Select a File Type you can choose from the following file types:
- Text
- HTML
- RTF (Rich Text Format)
- Word for Windows (2000 or later)
Finally, click *Create Bibliography* to generate your bibliography.

In the bottom right hand corner of the screen a message appears confirming that you have created a bibliography. You have the option to download this reference list or e-mail it to yourself.
7. Write-N-Cite 4

With the Write-n-Cite toolbar you can insert citations in a Word document and almost automatically generate a reference list in your preferred output style. This toolbar first has to be installed.

**Installing**

**Inside the University of Groningen**

⇒ In the Start menu, go to *All Programs > Library Services > Reference Management > RefWorks > Write-N-Cite 4.2*. Write-N-Cite will now be installed.

After Write-N-Cite has been installed, a *RefWorks* tab will appear in Word. This tab contains the Write-N-Cite toolbar.

![Write-N-Cite toolbar in Word](image)

**Outside the University of Groningen**

⇒ In your RefWorks database, go to *Tools > Write-N-Cite*.

![RefWorks interface](image)

⇒ Download and install the preferred version of Write-N-Cite. A version for Mac-users is available as well.
Logging in

Inside the University of Groningen

⇒ In Word, click on the RefWorks tab and click Log In.

⇒ Enter the Group Code, your RefWorks user name and your password. The group code is an institutional log-in code. This code can be found in the confirmation e-mail that you received after creating your RefWorks account.

⇒ An alternative is logging in using your Login Code. This code can be found in your RefWorks database. Go to Tools; Write-n-Cite, in the upper right hand corner of the screen the code is mentioned.
Outside the University of Groningen

When starting Write-N-Cite on a computer outside the university, it is possible that you will be asked to enter the Group Code first. This code can be found in the confirmation e-mail that you received after creating your RefWorks account. After entering the Group Code, you can log in with your personal RefWorks user name and password.

*Using Write-n-Cite*

After logging in, your references first will be loaded into Write-n-Cite, a ‘Syncing data...’ message appears.

After a few seconds, loading the references will be complete and all the buttons in the toolbar become active.
Before you insert citations, you can first indicate which output style (e.g. APA) you want to use for the in-text citations and the reference list.

⇒ Click on the arrow next to Style and select the output style from the menu. You can also click Select Other Style for more options.

To insert a citation in a Word document, place the cursor in the exact spot where you want to insert a citation and click Insert Citation and then Insert New in the toolbar.

The Insert/Edit Citation window appears:

In this window you can select the citation that you want to insert. On the left you can see an overview of the folders in your database, on the right you can scroll through the list of references from the selected folder. Using the search box in the upper right hand corner you can search for a specific reference. After selecting the reference, click OK.
The citation now appears in your Word document, formatted according to the style that you had indicated.

```
The bystander effect can also have positive consequences [Fischer & Greitemeyer, 2013].
```

A reference list has not been included yet, the bibliography has to be generated separately.

⇒ Place the cursor in the exact location where the bibliography has to be inserted.
⇒ Go to Bibliography Options and click Insert Bibliography.

The reference list will now be added to your Word document, formatted according to the output style that you selected.

```
The bystander effect can also have positive consequences (Fischer & Greitemeyer, 2013).

References

```

If you want to update a reference list that you inserted earlier, you can use Reapply Output Style.
Editing a citation

⇒ If you want to edit an in-text citation, double click on the citation in your Word document.

 grantham (grantham, 2011) showed convincingly that refworks is extremely useful.

The Insert/Edit Citation window appears.

⇒ By marking Hide Author you can indicate that an author name has to be suppressed from the citation. This option is particularly useful for creating smooth sentences, for example: ‘smith (2001) found that...’.
⇒ You can also hide the year in the in-text citation, and place text in front of (Prefix) of behind (Suffix) a citation.
⇒ When you have multiple simultaneous citations, you can use Override Default Ordering to overrule the default order of the citations that the output style prescribes.

Finally, click OK to save the changes in your Word document. For example:

 grantham (2011) showed convincingly that refworks is extremely useful.
What you should not do is edit citations in the text or reference list manually. The citations and references contain so-called field codes, which you can recognize by the grey background in Word. Changes that you make by hand in these grey areas will be overwritten as soon as you generate the bibliography again.

**Removing the field codes**

Sometimes it can be convenient to create a version of your document without the RefWorks field codes. For example when you are sending the document to a colleague or supervisor, or if you want to manually make the last changes to the final version of your text.

Via *Remove Field Codes* you can remove the field codes from your document. The citations and reference list will then become normal text. In a document without field codes you can make manual changes that will not be overwritten by RefWorks.

Make sure that you always make a copy of your document before removing the field codes. Always save a version of the text with the field codes, so that you continue to use RefWorks in that document at a later time.

⇒ Click *Remove Field Codes*.

RefWorks will warn you that you are about to remove all RefWorks formatting from your Word document. Documents without field codes cannot be updated or reformatted with RefWorks.

⇒ Did you indeed save a version with the field codes? If yes, only then click *OK*.

The field codes have now been removed. In case you did not save the original document (with the field codes) with a different name yet, you can still save this new document (without the field codes) with a different name. Then the original document will not be overwritten.
8. Sharing your database

It is possible to share your RefWorks database or a specific folder in your database with others. These others do not have to be RefWorks users or connected to the University of Groningen. The people with whom you share your references cannot edit or delete your references.

Go to Organize & Share Folders.

Here you can indicate if you want to share the whole database or a specific folder.

Click on the Share Folder button. After confirmation of your wish to share the folder, the Shared Folder Options screen appears.

In this screen you can select different options, for instance options for printing or exporting or creating a bibliography based on your shared folder.
From the Organize & Share Folders screen, you can send an e-mail to the people who you want to share a folder with. These people will then receive an e-mail with a link to the folder.

Other RefWorks users who receive such a link and click it, will see the shared folder as a separate folder in their own database. From the shared folder they can easily save the references to their own database.

9. Help

For help and advice:

✦ Check the extensive help pages and tutorials within RefWorks.
✦ Check the RefWorks support page on the website of the Library of the University of Groningen: http://myuniversity.rug.nl/infonet/studenten/bibliotheek/hulp/refWorks/. (for students) or http://myuniversity.rug.nl/infonet/medewerkers/bibliotheek/hulp/refWorks/ (for staff members)
✦ Send an e-mail to the RefWorks support staff at the Library of the University of Groningen: refworks@rug.nl

Information about APA Style:

✦ APA Style Blog (http://blog.apastyle.org), a blog featuring lots of explanation and examples concerning APA Style.

Checking and finding DOIs: Crossref, www.crossref.org