Part one: Before you arrive
We are delighted that you are considering studying at the University of Groningen. Studying abroad is an exciting experience and we know that you will have many questions about what to do next. This guide will hopefully answer some of these questions and help you plan your journey to the UG after you are admitted.

Please ensure that you read each section carefully and complete the checklists we have provided to help you. Links to key university services and other important information are included throughout the guide.

Please also keep in mind that the information in this guide applies to the most common situation. Some information may not be relevant to your specific situation, for example if you have received a premaster offer or if you have applied to a numerus fixus programme.

If you have any questions, you can check www.rug.nl/admitted or email us at study@rug.nl.

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This checklist will help you to organise your arrival at the UG.

1. Offer
   Receive an offer from the University of Groningen.

2. Supporting documents
   Provide relevant documents to meet the conditions of your offer. See page 5.

3. Money
   - Planning the finance for your studies and life in the Netherlands. See page 6
   - Travel and visa costs
   - Tuition fees
   - Accommodation costs
   - Living costs (food, clothing)
   - Study costs (e.g., books, IT essentials)
   - Extras (unexpected expenses)

4. Immigration
   Make sure you meet the immigration requirements (if relevant). See page 9.

5. Accommodation
   Apply for accommodation through the University partner SSH. See page 10.

6. Health Insurance
   Arrange the correct health insurance to cover the duration of your studies. See page 15.

7. Follow us on Facebook, Instagram and Youtube
   - University of Groningen
   - universityofgroningen
   - University of Groningen

8. Pack
   Follow a packing list to ensure you pack only what you need.

9. Travel to the UG/Airport Meet and Greet
   Make travel arrangements that ensure your arrival during the recommended arrival period.

In my check-in luggage

1. Do not pack items that are prohibited in the Netherlands.

2. Pack something that reminds you of your family, friends and home country.

3. Essential items of clothing.

4. Electrical equipment:
   - laptop/tablet, charger
   - mobile phone, charger
   - power adapter (if necessary).

In my carry-on

I have packed the following documents

1. My passport and all travel documents.

2. My student visa (if applicable).


4. My tuition fee receipt (if fees have already been paid), and/or a letter confirming I’ve been awarded a scholarship.

5. Details of my accommodation.

6. Any relevant medical certificates showing recent vaccinations.

7. Copies of information about prescription medicines from my doctor in English (if necessary).

8. My driver’s licence translated into English (if I have one and intend to drive a vehicle).

9. Contact numbers for my family and friends, including emergency contact details.

10. Contact numbers for my insurance company, home bank and for the University.
About the offer

After you’ve applied you may receive an offer, which is based on the admission status that you currently hold. There are three types of offers: conditional offers, provisional offers and unconditional offers.

Conditional offers

These are for applicants who have yet to fulfil one or more of the admission requirements. In order to be fully admitted and receive an unconditional offer, you will have to satisfy the conditions for admission to your selected programme. This will need to be done before the deadline that is stated in your offer letter, which the admissions office sends to you after you apply. For example, you may receive a conditional offer pending receipt of a sufficient English proficiency test. Once you have successfully passed and achieved the required results for the test, you must contact the Admissions Team to turn in your new certificate (the email address from which their offer letter was sent). The Admissions Office will subsequently change your admission status.

Provisional offers

Once you have fulfilled all the entry requirements to your selected programme, but you have not yet sent in the relevant certified documents, you can be provisionally admitted. A provisional offer is pending receipt of certified documents (hard copies).

Unconditional offers

You’ll receive an unconditional offer once you’ve fulfilled all the admissions requirements as well as provided the Admissions Office with certified documents. Besides the unconditional offer, you will receive a Decree of Admission statement. This statement is used to complete the admission procedure. Before your enrollment is final, you’ll still have to complete some steps.

Accepting your offer

You will need to sign and return your confirmation of participation form to confirm/accept your place*. The confirmation of participation form is the second page of your offer letter.

Deferring your offer

If you are unable to start in the academic year that you have applied for, you are of course more than welcome to apply for the following academic year. We are formally not allowed to offer deferrals, seeing as it is possible that entry requirements might change from year to year. Assuming the entry requirements will stay the same as this year, you can rest assured that you will be admitted to the programme again. Please contact the Admissions Office for further information.

Status enrolment application

Applicants have the possibility to check their enrolment application status in real time! You can, as soon as you receive an account from us, monitor your application status in the Progress Portal. If there are still tasks to be completed, the portal will show you how to complete your registration.

* not applicable for numerus fixus programmes.
Planning your finances

It is essential that you make sure you have enough money to cover your study and living costs while at the UG. You should plan your finances well in advance of your arrival as it can be difficult to arrange funding after you have started your programme.

Some jobs will require communication in the Dutch language. There are, however, a number of shops, bars and cafes which hire non-Dutch speaking students. If you are a non-EU/EEA passport holder, you will need a permit sponsored by your employer before you can work legally. You also need to get Dutch health insurance if you work in the Netherlands.

If you are a non-EU/EEA student and wish to look for a student job in the Netherlands, there are a number of things you should know.

- If you hold a residence permit, you are only allowed to work in the Netherlands if your employer requests a work permit for you (TWV).
- With a TWV you are only allowed to work 16 hours per week, or do seasonal labour during the months of June, July and August.
- If an internship is a compulsory part of your study programme, your employer does not need to apply for a TWV. Instead you, your employer and your educational institution will need to set up and sign an internship agreement.
- Many international students are not aware of their rights as employees in the Netherlands, and employers may try to take advantage of this. The best way to protect yourself is to learn about your rights, for example by reading the Dutch government’s "New in the Netherlands" brochure.

Non-EU/EEA Fees

Standard tuition fees for new Bachelor’s and Master’s non-EU/EEA students for 2023/2024 can be found here.

EU/EEA Fees

Tuition fees are the same for Dutch and European Union students (European Economic Area: all EU countries + Norway, Switzerland, Liechtenstein and Iceland).

NOTE: The Dutch government has halved the statutory tuition fees for specific groups of first-year Bachelor’s students starting their studies in 2023-2024 academic year. This will apply only to first-year EU/EEA passport holders. More information can be found here.

Payment of tuition fees

There are a number of different ways for you to pay your tuition fees and you can indicate your preferred payment method via Studielink. You need to make sure that you pay your tuition fees before the start of your degree programme, as you are not allowed to enrol if you have not met your financial obligations.
Part one: Before you arrive

The University of Groningen will notify you about paying your tuition fees. Please note that this notification does not mean that you are officially enrolled at the University as you will be notified of that separately.

Direct debit payment
You can authorise the University to debit your account for the full amount (collected in the last week of August), but you can also opt for staggered payment in five instalments. The instalments will be collected in the last week of the months of September, November, January, March and May. If you pay in instalments, an administration fee of € 24 will be charged. More information about direct debit mandates can be found here.

PIN payment by bank debit card
You can also pay your tuition fees with your direct debit card at the Central Student Administration at the University of Groningen. Ensure that you have sufficient funds in your account to make the payment.

PIN payment by credit card (Only non-EU)
If you wish to pay by Mastercard, VISA Card, JCB Card or CUP Card, you must go to the Central Student Administration and use your credit card in the pin-code reader to pay your tuition fee (only for the full amount). The administration fee for a credit card payment is € 50 (per transaction). Please note that payment by credit card is only possible if you are a non-EU/EEA student and you have to pay the higher university tuition fees.

Cash payment
You can also pay your tuition fees in cash at the University cashier’s office. You can make an appointment here. Cash should not be posted to us. Although you are able to pay by cash if there is no other method, we advise against carrying large amounts of money into the country for security reasons.

Start date 1st September
• the tuition fees must be on our account no later than 31 August, or for non EU/EEA students 1 June or 1 July. Check which date applies to you in your visa application guide.

Start date 1st February
• the tuition fees must be on our account no later than 31 January, or for non EU/EEA students 1 June or 1 July. Check which date applies to you in your visa application guide.

Sponsored students
If you receive sponsorship for your studies, you must provide written confirmation of this so the UG can send an invoice to your sponsor. You will need to send this letter to the University at least six weeks before your date of registration. A sponsor’s letter must be written in English, on formal letter headed paper, and must state both your name and your student/applicant number. It should also include reference to the amount in Euros for the duration of sponsorship (i.e. first year or full course), as well as an address for the invoice to be sent to.

Direct bank transfer
You can pay your fees in full by transferring money from your bank directly into the University’s bank account through an electronic transfer. It is important that you quote your Student Number or your name, initials and date of birth. For example, S1234567 and your name: Jones, S 01/02/1998. You need to make sure that additional costs (such as bank charges) are also paid.

Non-EU students will be contacted by the Central Student Administrations office with specific payment information.

Account name Rijksuniversiteit Groningen
Bank name ABN-AMRO
Account number NL84ABNA0425600904
BIC/Swift code ABNANL 2A
Reference onderwijsgelden
Address Grote Voort, P.O. Box 686, 8000 AR Zwolle

If you have questions about your tuition fees, please find our contact details at rug.nl/sia
Physical location: First floor Academy Building (building 1112, Broerstraat 5, 10.00 - 16.00 weekdays)
Opening a bank account

If you wish to open a bank account in your home country which you can use in the Netherlands, you should look for a bank with global connections. Information about opening and running a bank account in the Netherlands is available on arrival at the University.

To open an account in the Netherlands you need to provide proof of the following (these may vary depending on the bank):

- Valid passport or ID;
- Proof of enrolment at the University of Groningen;
- Proof of residence for verification of your Dutch address, e.g. your rental contract;
- Proof of registration at the municipality (BSN-number).

There are different bank branches available and we advise you to read which bank suits your preferences on our website.

Emergency funds

You still need to have other funds and means of payment available when you initially arrive in Groningen. This is the case even if you intend to open a Dutch bank account.

We recommend that you bring:

- **A bank card** that will allow you to use an ATM (Automated Teller Machine) in the Netherlands. Maestro and Cirrus are available in many places, but check with your bank at home to be sure;
- **A credit card** (Mastercard or Visa). It is worth noting that you cannot use a credit card in the vast majority of supermarkets and shops in Groningen, so until you get a Debit Card/Maestro card, you will need cash;
- **Traveler’s cheques** need to be insured and cannot be used in shops. They will need to be exchanged for cash at a money changing bureau or bank.

In the Netherlands you’ll pay with a debit card or with cash for most purchases. If your bank allows it, you can also use google wallet or other services to pay with your phone. Your phone can then have a similar function to a debit card, and this may be a good alternative during your first days in Groningen.
Immigration advice

If you are a student from group 2, 3 or 4, and you will be staying for longer than three months (90 days), you need an MVV (type D-long-term multiple entry visa) and/or a residence permit card in order to study in the Netherlands. The University applies for your MVV visa and/or residence permit at the Dutch Immigration Services (IND). You cannot apply for this yourself.

The University will inform you about the procedure and the documents that are needed for the application. This happens once you have received an offer from the Admissions Office of the University of Groningen.

More details of the procedure can be found [here](#).

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| Group 1       | Students from Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and Switzerland | - Do not need an MVV  
- Do not need a residence permit  
- Do not need a work permit  
- Do need to register as a citizen at a Dutch municipality on arrival |
| Group 2       | Australia, Canada, Japan, Monaco, New Zealand, South Korea, United States of America, Vatican City State and the United Kingdom | - Do not need an MVV  
- Do need a residence permit (stay over 3 months)  
- Do need a work permit (should you wish to work part-time)  
- Do need to register as a citizen at a Dutch municipality on arrival |
| Group 3       | Students from Albania, Andorra, Antigua and Barbuda, Argentina, Bosnia and Herzegovina, Brazil, Brunei, Chile, Columbia, Costa Rica, Dominica, El Salvador, Georgia, Grenada, Guatemala, Honduras, Israel, Macedonia, Malaysia, Mauritius, Mexico, Moldova, Montenegro, Nicaragua, Palau, Panama, Paraguay, Perú, Samoa, San Marino, Serbia, Singapore, St Lucia, St Vincent and the Grenadines, Taiwan, Ukraine, United Arab Emirates, Uruguay, Vanuatu and Venezuela | - Do need an MVV (stay over 3 months)  
- Do need a residence permit (stay over 3 months)  
- Do need a work permit (should you wish to work part-time)  
- Do need to register as a citizen at a Dutch municipality |
| Group 4       | Students from all other countries                                           | - Do need an MVV  
- Do need a residence permit  
- Do need a work permit (should you wish to work part-time)  
- Do need to register as a citizen at a Dutch municipality on arrival |
Finding somewhere to live can be daunting, especially if you are moving to the Netherlands for the first time. We advise that you start looking for accommodation as early as possible as it can be difficult to secure somewhere to stay if you wait too long.

The University of Groningen does NOT provide accommodation for students. It is your own responsibility to find somewhere to live. Please do not underestimate the challenge of finding accommodation, as it can be a long and stressful process.

If you are planning to study in Groningen, please ensure that you have found a room before 1st August. If you decide to come to Groningen without pre-arranged housing, then you are highly likely to find yourself in hotels or hostels, if there is still space available. This will involve high costs, inconvenience, and stress. If you find accommodation outside of the city, make sure you consider the potential extra travel time and travel costs.

If you have not found a room before the 1st of August, we strongly advise you not to come to Groningen.

Please note that external websites like those of the SSH, Funda or Facebook are not monitored or administered by the University. Therefore, you should exercise extreme caution when arranging accommodation - especially where money is involved.

Groningen

SSH Housing
If you have arranged with SSH to move into your accommodation when you arrive in Groningen, you will be able to find more details in your accommodation offer document. For more information go to the SSH website. You can also contact SSH directly:
Tel: +31 (0) 88 730 4200.

At Home in Groningen
This is a collaboration between The University of Groningen, Hanze University of Applied Sciences and the Municipality of Groningen, and provides useful information about what it is like to live in a young, vibrant city such as Groningen. On the At Home in Groningen website you can find more information about:
• how to find housing in Groningen
• types of accommodation in Groningen
• how to avoid scams
• housing rights and tenant’s duties

At Home in Groningen also offers a roomfinder to help you find accommodation.

Private rentals
Should you wish to live alone, there are also several property rental agencies (makelaar) in Groningen as well as the large property search website funda.nl. Properties offered are likely to be a great deal more expensive than student housing. Please be aware that rental accommodation is mostly unfurnished.

When you finally find a home you like, you must sign a rental agreement. It is normally done at the real estate agent office, with the organisation, or directly with the landlord. All rental contracts are provided in Dutch, and this is usually the only version.

Price and location
The price of a room depends on the location (distance to the city centre) and the size. It is wise to budget for rent between €350-€650 per month and the surface area can be a small yet cozy 12m², or a much larger 30m².

You can also consider other towns and cities in the north of the Netherlands that are easily accessible by public transport, such as Assen or Leeuwarden.

Beware of persons attempting to take advantage of your need for housing. Always check if the websites you use can be trusted, and thoroughly read any contract you are presented with.

Housing on UG website: www.rug.nl/accommodation
At Home in Groningen: www.athomeingroningen.com
Groningen Life: www.groningenlife.nl/en/housing
SSH: www.sshxl.nl
Facebook pages
Facebook pages may be a good place to connect with other students looking for accommodation or to find out about any private rentals. Some of the most popular Facebook groups are “Student rooms Groningen”, “Groningen rooms”, “Free housing announcements in Groningen”, and “Student Housing Groningen”. For Leeuwarden, you can try “Leeuwarden Housing Market” and “Kamer Leeuwarden”.

University College Groningen
The University College has reserved accommodation for all Liberal Arts and Sciences students in the SSH building Libertas. Students are offered guaranteed (and mandatory) housing at Libertas.

Leeuwarden
The good news is that it is relatively easy to find accommodation in Leeuwarden. If you start your bachelor degree at University College Fryslân, housing is guaranteed for the first year. For other programmes hosted at Campus Fryslân, students often rent a room in a shared house or an apartment or there is the opportunity to opt for a one-bedroom or studio apartment. There are a number of real estate agents or private landlords who advertise their rooms on different platforms.

Finding somewhere to live
There are numerous platforms advertising accommodation in the city with some being free to join and others asking for a registration or monthly fee. Student Stay is our accommodation partner in Leeuwarden and reserves accommodation for UG/Campus Fryslân students with their buildings being located close to the faculty.

Further information
Check the information you received from SSH about your accommodation. Alternatively, refer to the SSH website, which has up to date information of all student accommodation, application and allocation procedures.
Studying at the University of Groningen
The academic year at the UG runs from the first Monday of September to July.
All faculties follow a semester calendar, with the first semester lasting from September to January and the second semester starting in February. You should check your faculty’s academic calendar for specific dates as these can differ.

Registering for your programme

You can register for courses through Progress. You should receive information from your faculty detailing how and when you can register for your courses. Please ensure that you follow these instructions and if you have any questions, you should contact your Faculty Student Desk.

You are also able to find out more about the courses you will study by visiting the course catalogue.

Binding Study Advice

At the UG, first-year Bachelor’s students have to earn a minimum of 3/4 of their 60 ECTS (credits) for the first year. This means 45 of the total 60 credits for that year (some programmes such as the BA/BSc Liberal Arts and Sciences require the full 60 credits). This is called Binding Study Advice (BSA) and you will be advised in January of your first year about your results and progress. If you are not able to achieve the 45 credits, you will have to discontinue your degree. Halfway through your first year, you will receive what is called preliminary advice and at the end of the study year you will receive the Binding Study Advice.

Summary:
• at the end of your first year you need to have earned a minimum of 45 ECTS, otherwise you will have to discontinue your studies
• a negative BSA stays for a period of two years, starting the first of September of the academic year. You are barred from continuing or reentering the programme during that time.
• a negative BSA for a degree may also count for a cluster of related degrees (providing there is at least a 70% overlap between the different first years).

All the rules regarding the BSA can be found in the BSA Manual, which also includes information on planning and procedures, study support and evaluation.
Student card

The University of Groningen student card (known as the ‘RUGpas’) is proof that you are a student at the University and it will be used throughout your time as a student at the UG. It will contain your name, ID number and will certify your student status. It is also used for a number of things including identification during exams, gaining access to the University Library and using printers.

Once you have uploaded your photo and are definitively enrolled in your study programme, your student card will automatically be created. This takes approximately two weeks and the address that you have provided in Studielink will determine where you will receive your student card.

If you have provided an address in the Netherlands, your student card will automatically be sent to your address. However, if you have not yet updated your information and Studielink only has your address abroad, your student card will be sent to, and can be picked up at the Student Information and Administration. If this is the case, the Student Information and Administration will contact you on how and when to pick it up.

MoMi

MoMi is short for Modern Migration Policy. It is Dutch legislation that only applies to non-EU/EEA students with a Dutch residence permit with the purpose ‘Study’. MoMi requires students to obtain a minimum amount of ECTS (in most cases 30 ECTS) in every academic year in order to keep their residence permit for the next academic year. More information regarding the MoMi-legislation can be found on: www.rug.nl/momi

Introduction events

All faculties have an introduction programme, which usually takes place in the first week of the academic year. Besides the faculty introduction programme, there are many more welcoming events taking place in Groningen. You can find more information in part two of this guide, or on the UG website.
Insurance

Everyone residing in the Netherlands is required by law to have valid health insurance (‘zorgverzekering’), so you will need to be properly insured by an internationally recognized insurance agency. International students are not automatically insured. There are various types of health insurance: the kind of health insurance that applies to you depends on various factors, including your country of origin, age, whether you are employed in the Netherlands and the duration of your stay. Check the information provided by NUFFIC on healthcare insurance for international students in the Netherlands which health insurance you most likely need.

Dutch Public Health Care Insurance

You are obligated to take out Dutch public healthcare insurance if you:
• Are over 30 years old and your stay in the Netherlands is not temporary, or
• Have a (part-time) job or paid internship in the Netherlands, or
• Are a PhD Scholarship student, participating in the PhD Scholarship Programme.

If you’re required to take out Dutch public health insurance, you may also be eligible for ‘zorgtoeslag’ (health care benefits). Check the Belastingdienst page for more information.

Consult Zorgwijzer for an overview of the different basic health insurances available. The website compares different insurances, including what they cover and what they cost.

Please note: Dutch healthcare insurance covers the cost of basic medical care (the so-called basisverzekering). It does not include liability insurance (also mandatory in the Netherlands!), home insurance, or travel insurance.

You can take out an additional insurance package at AON for these.

EU Health Insurance Card (EHIC)

If you don’t qualify for Dutch Health Insurance and you come from somewhere in the EU, you can use an EU Health Insurance Card. You can get the EHIC from your own insurance company in your home country if you are insured under a national health service. With the EHIC, you will not have to pay for treatments that are free for local residents in the Netherlands, and you may be eligible for reimbursements. This insurance does not, however, cover liability insurance (also mandatory in the Netherlands!), home insurance, or travel insurance. You can take out an additional insurance package at AON for these.

Private Health Care Insurance

If you are a non-EU/EEA student, you will need to take out Private Health Care insurance. Please check what your insurance company covers, and how much coverage you have during your time in the Netherlands. If your health insurance doesn’t cover your stay in the Netherlands, you can apply for private health care insurance online. These insurances do include liability-, home insurance and travel insurance. An example of a private insurance provider is AON, a company specialised in student insurance.
These tips will help you plan your journey to the Netherlands and hopefully make the experience more relaxed and enjoyable.

Documents to carry in your hand luggage

Non-EU/EEA nationals will need to carry the following items in your hand luggage:

- your University of Groningen letter showing you have been admitted
- details of your permanent or provisional accommodation (if relevant)
- any relevant medical certificates showing recent vaccinations
- A passport or national identity card

Make sure to keep these original documents safe. We strongly advise you to keep these with you in your hand luggage.

EU/EEA nationals do not need to obtain a visa to come to the Netherlands but will need to present the following document:

- A passport or national identity card

Money

Please do not bring large sums of cash with you. We suggest that you carry enough money to cover your first four weeks here to pay for expenses such as phone cards, transportation, toiletries and food. When exchanging your money, ask for lower denominations of currency: for example, €5, €10 or €20 notes. If you are unable to get smaller notes, you can change these in a bank when you arrive.

Non-EU visa students are advised to bring enough cash with them for the first few weeks, or have another way of withdrawing cash in the city. Once they have opened a Dutch bank account, they need to complete a form to request the living expenses from the university (which they already paid when they made their visa application). Transfers are ONLY made into Dutch bank accounts.

Climate

The Netherlands has a moderate climate with mild winters, cool summers and a fair amount of rain. Temperatures throughout the year can range from -7°C (19.4F) in winter to 30°C (86F) in the summer but the weather is unpredictable. It is recommended to carry an umbrella or raincoat with you as the weather can change a great deal – even within a single day.

Essential items of clothing

- Winter coat – one that should keep you dry and warm in all weather
- Winter accessories such as gloves, a scarf and warm hat
- Waterproof shoes
- Jeans
- Sweatshirts, sweaters or cardigans
- A smart outfit for formal occasions (shirt, trousers, skirt and/or dress with smart shoes.)
- Summer wear (shorts, t-shirts, flip flops, swimwear)
- Gloves, Sportswear
- Trainers (sneakers), or any shoes comfortable enough for running to class if you’re late!

Electrical equipment

- Your computer/laptop (and/or tablet) with a charger
- Mobile phone with a charger
- If your phone is carrier locked, you will not be able to use it with any of the Dutch mobile phone operators. Make sure it is unlocked.

Please note that appliances purchased outside the EU may not be safe to use in the Netherlands because of the higher voltage supply (230V, 50Hz).

Power adapter

In the Netherlands, electrical sockets have two holes (types C and F). If it is different from your country, you will need to buy a power adapter sold at the airport or at a number of shops in the city.
Things to consider

Items of bedding and kitchen equipment can be bought cheaply when you arrive – either new or second hand, so it is not necessary to bring these when you come. This is also the case for sports equipment unless you have special equipment that you wish to bring.

For information on what you are allowed to bring into the Netherlands, check the Dutch customs site. If you are a non-EU/EEA student, you are prohibited from bringing food and plant produce into the Netherlands.

Sending luggage in advance

If you are unable to bring all your personal items in your luggage, it is advised that you make sure your belongings arrive after you have checked into your accommodation as there is no space for storing luggage at the University.

Safety tips

- Do not bring large amounts of cash
- Pack your own luggage
- Do not put cash in your suitcase
- Throughout your journey, do not accept help with your luggage from people that you do not know
- Do not leave your luggage unattended at any time
- Do not accept requests to carry items for other people
Part two: Welcome to the UG
After preparing for your move to Groningen or Leeuwarden, you’ll be busy settling in and getting to know the cities. This part of the guide will help you to find your way around your new home and answer some of the questions you might have.

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Arriving in the Netherlands
**Schiphol Airport**

**To Groningen**
The best way to get to Groningen from Schiphol Airport is by train. Trains leave from platform 1 or 2 at 5 and at 35 minutes past the hour, every hour. If you get the train at 35 minutes past the hour, you’ll need to change at Zwolle station for the train to Groningen. You can get train tickets at the yellow ticket machines. Please note that most machines take card payments only. A one-way ticket will cost €27,00.

**To Leeuwarden**
You can get from Schiphol Airport to Leeuwarden by a direct train which departs at 35 minute past the hour, every hour. The journey from Schiphol Airport to Leeuwarden usually takes 2 hours. You can also take the train at 5 minutes past the hour, but you’ll need to change at Zwolle station for the train to Leeuwarden.

**Schiphol Airport welcome service**
The UG offers a welcome service at Schiphol Airport for new arrivals on 29 and 30 August 2023, from 08:00 to 20:00. The Movin’ to the UG Team will be on hand at those times to meet new students in the arrivals hall and guide them to the correct train. Please let the team know what time you will be arriving in advance through the sign up form on our website.

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**Bremen Airport**

**To Groningen**
The quickest way to get to Groningen from Bremen Airport is to take the Flixbus to Groningen Train Station. Flixbus takes you from Bremen to Groningen in 2,5 hours and the buses run about 8 times a day. The costs depend on the time you travel. You can book your Flixbus ticket online.

**To Leeuwarden**
Getting to Leeuwarden from Bremen Airport requires you to take the Flixbus to Groningen Train Station as above. Once you arrive in Groningen, you can take the direct train to Leeuwarden, which takes 34 minutes. You can buy your ticket at the station. Travelling from Bremen to Leeuwarden takes around 3.5 to 4 hours in total.

National train information: [www.ns.nl](http://www.ns.nl)
Flixbus: [global.flixbus.com](http://global.flixbus.com)
After you arrive in Groningen, it is important that you make sure you are officially registered with the various parties relevant to living and studying here.

**Visa Arrangements**

Your Visa should be arranged before you come to the Netherlands. After your arrival, you can pick up your residence permit. Students can make an online appointment to register at the municipality. They will receive their BSN immediately.

There are some situations where your residence permit is not ready for pick up yet. In those individual cases, you will be informed about what to do.

If you have any questions regarding your visa/residence permit, please contact:

**Immigration Service Desk**

Tel: +31 50 363 8004

**Registration at the municipality**

**Groningen**

Within five working days of your arrival in the Netherlands, you are required to make an appointment to legally register at the municipality. You will need to make sure you have the following:

- a passport
- a registration form
- a rental agreement

You can make an appointment online to register at the municipal office. Be sure to bring copies of your documents.

If you are studying a programme at Campus Fryslân, you will receive details directly from the faculty’s Student Service Desk on how to plan your appointment.

**Leeuwarden**

The same procedure applies:

- a passport
- a registration form
- a rental agreement

You can make an appointment online to register at the municipal office. Be sure to bring copies of your documents.

If you are studying a programme at Campus Fryslân, you will receive details directly from the faculty’s Student Service Desk on how to plan your appointment.

**Registering with a GP**

The General Practitioner is your starting point to all healthcare in the Netherlands. You need to be registered with a GP in order to get treated and get your treatment reimbursed by insurance.

**Bank Account**

We advise you to open a Dutch bank account after your arrival in the Netherlands since most common payment methods are with cash or PIN. More information about how you can open a Dutch bank account and what kind of Dutch banks are available in the Netherlands can be found on our website.

**Tuition Fees**

EU students: To be definitively enrolled you will need to transfer your tuition fee payment to the university before 31st August. This is very important, because you cannot be enrolled if we receive your payment after this date.

Non-EU/EEA students will need to transfer one academic year’s worth of tuition fees to the university’s Central Student Administration (CSA) before the deadline set by the Immigration Service Desk (ISD). You will receive more detailed information about this once you have received an offer.

**Registering for Courses/Exams**

Registering for courses and exams takes place through Progress. You can contact the student desk of your faculty if you need help with your registration.

Keep in mind that many programmes require you to sign up for your courses before the start of the academic year in order for you to be able to start studying. You should receive information from your programme on how and when to register. Keep in mind that registration deadlines differ between faculties.
Wi-Fi

The university uses the eduroam network and you can sign up with your student account. You can find more information about how to set up your devices in the student portal.

Introduction weeks

The quickest way to get familiar with the city and meet fellow students is to sign up for the introduction weeks. Please keep checking the website for updates.

Groningen

The KEI week is the official introduction week in Groningen where Dutch and International students become acquainted with the city.

ESN Groningen is a student organisation which is part of the Erasmus Student Network (ESN). ESN Leeuwarden have the motto “students helping students” and this is achieved by organising over 150 activities for international students throughout the year. This includes an introduction week at the beginning of each semester to ensure that new international students have the best possible start that they can in Groningen and Leeuwarden. Please visit the KEI and ESN websites updates on the introduction weeks.

Leeuwarden

Leeuwarden Studiestad also organises an introduction event for all students in Leeuwarden called LEIP!. Check the LEIP! website for more information.

Welcoming Ceremony

All new international students will be invited to attend a Welcoming Ceremony at the start of the academic year. More information about the format of the ceremony will be published on the welcoming pages soon. You will receive an invitation for the Welcoming Ceremony about a month in advance. If you have not received an invitation or additional information by the middle of August, contact the UG.

Faculty introductions

All faculties will have an introduction programme to tell you more about what to expect when you start and to provide an insight into your programme. Details can be found here:

- Faculty of Economics and Business
- Faculty of Behavioural and Social Sciences
- Faculty of Religion, Culture and Society Bachelor’s students / Master’s students
- Faculty of Arts
- Faculty of Medical Sciences
- Faculty of Law
- Faculty of Spatial Sciences
- Faculty of Science and Engineering
- Faculty of Philosophy
- UCG: University College Groningen
- Campus Fryslân
The City of Leeuwarden

Studying at Campus Fryslân will mean that you are fortunate enough to be based in Leeuwarden located in the north-west Dutch province of Friesland. The city has been described as being like Amsterdam but without the crowds, and lives up to this with a continuous flow of cyclists riding on canal paths – with tunnels lit up in purple at night.

You will be joining the other 30,000 students studying at the various colleges and universities in the city. Furthermore, there is the chance to explore the Wadden Sea and the Wadden Islands – one of Europe's most important 'wet land' nature reserves.

The City of Groningen

Although considered a large city in the Netherlands, the city of Groningen has a population of 233,000, of which approximately 60,000 are students. This means that Groningen is the youngest city in the Netherlands with an average age of 36. It is the economic and cultural capital of the north, culturally diverse, with a safe community character. Groningen is also a typical bicycle city with clean air and approximately 145 kilometres of bicycling lanes, making it one of the best cycling cities in the Netherlands and the world.
UG locations
1 Academy Building  
   - University Student Desk  
   - International Service Desk  
2 University Library  
3 iShop  
4 University Museum  
5 Oude Boteringestraat  
   - Faculty of Religion, Culture and Society  
   - Faculty of Philosophy  
   - Office of the University  
6 Harmony Building  
   - Faculty of Law  
   - Faculty of Arts  
   - Student Service Centre  
7 Heymans Building  
   - Faculty of Behavioural and Social Sciences  
8 Faculty of Medicine  
9 University College Groningen  
10 Bernoulliborg  
   - Faculty of Science and Engineering  
11 Duisenberg Building  
   - Faculty of Economics and Business  
12 Mercator Building  
   - Faculty of Spatial Sciences  
13 Linnaeusborg  
   - Faculty of Science and Engineering

SSH housing
1 Upsilon  
   Antaresstraat 43 - 9742 LA  
2 BNC  
   Plutolaan 329 - 9742 GK  
3 Cornus  
   Kornoeljestraat 2 - 9741 JB  
4 Frascati  
   Stationsplein 9 - 9762 AE  
5 Edsoorn  
   Esdoornlaan 274 - 9741 MA  
6 Moes 8  
   Moestraat 8 - 9717 KM  
7 Moes 16  
   Moestraat 16 - 9717 JT  
8 Albertine Agnesplein  
   Albertine Agnesplein 2 - 9717 BD  
9 Winschoterdiep  
   Winschoterdiep 46 - 9723 AC  
10 Biekerstraat  
   Biekerstraat 4 - 9724 EJ  
11 Libertas  
   Wouter van Doeverenplein 2-27 - 9713 JG
The City of Leeuwarden

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You will be joining the other 30,000 students studying at the various colleges and universities in the city. Furthermore, there is the chance to explore the Wadden Sea and the Wadden Islands – one of Europe’s most important ‘wet land’ nature reserves.
Part two: Welcome to the UG

UG buildings
1 De Beurs, faculty building
   Wirdumerdijk 34
2 Library
   Blokhuisplein 40
3 Tresoar
   Boterhoek 1

SSH housing
1 Kanaalstraat
   Kanaalstraat 15-139, 8933 AL

[Map of Leuwarden Centre]
We know university life can present different concerns and questions, so if you need information, advice or support during your degree - we’ve got you covered.

**Student Information and Administration**

SIA is responsible for everything from your initial application in Studielink to your enrolment as a student at the UG. This includes issues like tuition fee payment, visa application and verification of documents. More information can be found on [www.rug.nl/sia](http://www.rug.nl/sia).

You can contact the Student Information and Administration by:
- Phone: +31 (0)50 363 8004
- [Contact form](#)

In the event that you have any questions regarding your visa or immigration rules, you can contact the [Immigration Service Desk](#), which is a part of SIA.

**Faculty Student Desk**

Each faculty has their own Student Desk, where you can ask questions about grades, your courses, registrations for courses and exams etc. During your introduction week, you will be shown where these desks are located within your faculty.

If you are based in Leeuwarden, you can visit the Student Service Desk on the second floor at the Beurs (Wirdumerdijk 34, 8911CE Leeuwarden). You can also email: [cf-sec@rug.nl](mailto:cf-sec@rug.nl)

**Study advisors**

Each study programme has one or more study advisors who act as your first point of contact for questions or problems before and during the study programme. You can go there if there are extraordinary circumstances, in case of disability or illness, for information about the binding study advice (BSA) and your study planning. They can also help you with questions about your programme, such as the study programme and the choices you can make within it. But also if you just need a listening ear, the study advisor’s door is open for you. Conversations with a study advisor are always confidential.

Contact details can be found on [www.rug.nl/studyadvisor](http://www.rug.nl/studyadvisor).
Student Service Centre

The Student Service Centre (SSC) is the centre of expertise in student counselling at the University of Groningen. The student counsellors of the SSC work from an independent position of trust and are in most cases the contact point where you can request educational and examination facilities. For example, if you experience barriers because of an illness or a functional impairment. If, during your studies, you have study-related complaints (such as stress) or psychological complaints (such as anxiety or depression), you can contact one of the psychologists at the SSC. Courses and training programmes related to study skills development, stress management, personal development and more are organized by the trainers of the SSC.

More information (including contact details) is available on www.rug.nl/ssc.

Educational and exam facilities

The University of Groningen aims to be an inclusive university. We therefore provide educational and examination facilities for students with a chronic illness or functional impairment (e.g. ASD, AD(H)D, dyslexia, a physical or sensory impairment). If you would like to make use of these facilities, we recommend that you apply for them before or during the summer vacation. In some cases, this can be arranged quickly online, but sometimes a personal appointment with a study advisor and/or student counsellor is needed first. In particular, if you experience significant obstacles due to your specific circumstances, we recommend that you contact your study advisor well before the summer vacation. They will be able to give you a realistic idea of the problems that you may face during your study and the options available to you in terms of educational and examination facilities.

More information on this topic is available on www.rug.nl/extraordinarycircumstances.

Information about how to apply for support facilities can be found in the online information tool.

Contact details of study advisors are available on www.rug.nl/studyadvisor.

Please note: In our experience, the offer in educational and/or examination facilities in Dutch universities may differ from what students are used to in other countries. In some countries these facilities may be more extensive, while in other countries they may be less extensive or similar. We believe that differences arise because of (for example) a different role of the university in health care, private/public status and accompanying tuition fees, and interpretation of the terms ’reasonableness’ and ‘feasibility’. Moreover, the University of Groningen handles all requests for facilities on a case-by-case basis. Facilities granted at other educational institutions are not taken over by default. We advise you to take these possible differences into account.

If you would like to receive more information about our facilities before arriving in Groningen, please contact the Student Service Centre at ssc-info@rug.nl. One of our student counsellors will be happy to advise you on this matter, thereby taking your personal circumstances into account.
Choosing to come and study at the UG is a great choice, as beyond the University, you will find that there is a vibrant city life - whether you are in Leeuwarden or Groningen.

You will have access to cultural events, festivals and nature - not to mention events held by the various student societies. Here is an overview of what the cities have to offer.

**Sports**

Groningen has the [ACLO](https://www.aclo.nl) as the overarching student sports organisation of the University of Groningen and the Hanze University of Applied Sciences and home to 49 sports clubs. The ACLO (founded in 1945) is the largest student sports organisation of the Netherlands and represents the Groningen students’ sporting interests at a national level. For a fee of just 59,90 per year, you will join 19,000 others who have access to sports and activities including water polo, African dance, bouldering, basketball and rugby.

Students in Leeuwarden can use the sports facilities offered by [Leeuwarden Studiestad](https://www.studiestad.nl) for a small yearly fee. There is a choice of different sports, including basketball, futsal, swimming and kickboxing.
Cycling

Owning a bicycle is usually the quickest and cheapest way to get anywhere in both Leeuwarden and Groningen. In Groningen, most of the city centre has been closed off to cars, so 70% of all transport in the city takes place by bicycle.

As a bike owner, make sure you carry bicycle lights with you (white light in the front, red light at the back) that you either attach to your bicycle or your clothes. Throughout the year, but particularly during the winter, the police regularly check cyclists for these lights, and if you don’t have working lights the fine will be €90. Please also be aware that there is also a €95 fine for cycling with your phone in your hands.

It is also advisable to lock your bicycle with two locks - the wheel lock and a separate chain lock. The best protection for bicycle theft is to lock your bike to something, like a lamp post. Please be sure to check local rules, because this is not allowed everywhere and the municipality may remove your bike. You’ll then have to pay a fine before you can get your bike back.

OV chip card

Public transport in the Netherlands is increasingly more dependent on the OV chip card, a pass that you top up with credit. It is still possible to buy paper tickets, but they are more expensive than using the OV card. You can buy an OV chip card online as well as at supermarkets, kiosks and train stations for €7.50. You will then need to top up it up with credit at the same locations.
Identification

As a resident of the Netherlands, it is required by law that you always carry identification with you in case the police want to check who you are. You will also need to bring your student card with you for most university exams.

Student Societies

Joining a student society is one of the best ways to meet fellow students and discover what the university has to offer. Student societies often organize fun events like movie nights, pub quizzes, city trips and parties. You can find an overview of the international student societies on our website.

Food

If you are studying in Leeuwarden, there are student associations that will ensure you get to know students at Campus Fryslan as well as others in the city. Visit leeuwardenstudentcity.nl for more information.

Dutch cuisine is most likely different from what you are used to at home, and the Dutch do not have a strong “eating out” culture. It is common for people to share a meal at home with friends. In Groningen you’ll likely always be within a few minutes distance of a supermarket. Between supermarkets, specialised stores and the weekly outdoor markets there is a wide variety of ingredients available, so your time at the university might provide a great opportunity to expand your cooking skills.
Nightlife

Groningen
Groningen has a great deal to offer when it comes to nightlife. As it is the only city in the Netherlands that has no closing times for its bars and cafes, there is always something going on at night. The Grote Markt, Poelestraat and Peperstraat are the centre of Groningen’s nightlife with several venues featuring live music throughout the city centre. VERA is our most famous underground music venue and has hosted several little known bands on the verge of breaking through. In the past, these have included Nirvana, Joy Division, Pearl Jam and U2 who all performed at the club at the start of their careers. Simplon is also a great place if you are looking for alternative music. You’ll also find a wide arrangement of festivals and events taking place throughout the year.

Leeuwarden
Leeuwarden has a great nightlife with a range of music played in the different bars and clubs throughout the city. With a 5th of the population being students, you have a variety of options from themed music nights to sports cafes and more traditional bars dating back to the early 1900s.
Social Media

There are a couple of good Facebook groups where you can buy second-hand items (including furniture, home essential, bikes and clothing). The most popular ones are: For sale in Groningen and For sale in Groningen for everyone.

USVA

Student Culture Centre, Usva is the cultural facility of the University of Groningen which strives to encourage students to develop themselves in arts and culture. Usva provides an artistic platform in Groningen where you have the opportunity to discover and engage with the arts.

There are various courses available in artistic disciplines, such as film, improv comedy, dance, and drawing with the chance to also learn how to sew or play the piano.

Throughout the year, Usva hosts many events such as the Flicks Film Festival, jam sessions, karaoke nights, plays and music events. Student organisations also receive support for artistic projects from the venue in the form of grants, facilities and practical knowledge. Rooms and the theatre are available for students to rent.
Tips and Tricks

Leeuwarden

Shopping

For essentials such as duvets, sheets, pillows, pans etc. shops like HEMA, Action and Xenos have got you covered. If you are looking for a bargain, you need to head to Vorstreek where there are several second-hand shops.

Most shops in Leeuwarden are located around the Nieuwested or the Verlegdeschrans. Amongst others, you can find Etos, Kruidvat and Trekpleister for your health and beauty needs, with supermarket chains like Albert Heijn, Jumbo, Aldi, Lidl and Spar, and Zara, H&M and Vero Moda available for a bit of retail therapy.

Every Friday (9.00 - 17.00) there is a large market at Wilheminaplein which is full of stalls selling fresh fruit and vegetables, fish, meat and cheese. There are also many flower and clothes stalls.

Entertainment / Festivals

The website Uitloper Leeuwarden gives you an idea of the different festivals and events in the city.

Neushoorn

The Neushoorn is Leeuwarden's creative hub. As well as a music, comedy and dance venue, it also hosts events for talent development.

Groningen

Shopping

Groningen has an IKEA which is great for your regular interior needs alongside other stores such as Primark or HEMA which offer household essentials.

Most shops in Groningen are located in Herestraat and Westerhaven where you can find, among others, health and beauty chains (like Kruidvat, Etos) and supermarkets chains (Albert Heijn, Jumbo, Coop, PLUS, Lidl and Aldi). Besides bigger chain stores, Groningen is also home to a host of smaller businesses located in and around the city centre.

Every Tuesday, Friday and Saturday (9:00 - 17:00) the squares of the Grote Markt and Vismarkt are filled with vegetable, fruit, cheese and fish stands as well as numerous other produce. In front or nearby A-Kerkhof is where you will find the flower and plants stalls.

There are a number of thrift stores for clothes and second hand furniture shops in Groningen. A well know chain of thrift stores is called Mamamini. These shops are located on multiple locations in Groningen and sell everything from furniture to kitchen items and clothing.

Entertainment / Festivals

The website Uit Groningen gives a comprehensive overview of what is happening in Groningen city and province. Although it is in Dutch, you can still get a sense of fun events or places to visit.

Eurosonic

Eurosonic is the biggest showcase music festival in Europe and takes place in the second week of January. Make sure you get tickets quickly because they sell out fast!
Doctors and Health Services

Doctor/ General Practitioner (‘Huisarts’)
In the Netherlands, the General Practitioner or family doctor is your first point of contact. Registration with a GP is mandatory for all residents in the Netherlands, including international students. Be sure to sign up with a GP as soon as possible – don’t wait until you are ill - because you need to be registered with a GP before you can make an appointment.

Below you’ll find a few possible GP’s in Groningen, but you are at liberty to choose any other GP.

Academische huisartsenpraktijk Groningen
Gezondheidscentrum Hoendiep
Huisartsenpraktijk Radesingel

Through these websites you’ll find an extensive list with GP’s in Groningen and Leeuwarden.

If you urgently need the help of a GP at night, during the weekend or on a public holiday, you should call the Out-of-hours Medical Services:

**Groningen**
Huisartsen spoedpost Groningen
With a Dutch phone number: 0900 - 9229 and with a non-Dutch phone number: +31 88 - 330 1300.
(Out-of-hours: 17:00 - 08:00 hrs and during the weekend).

**Leeuwarden**
Dokterswacht Friesland
With a Dutch phone number: 0900 - 112 7 112 and with a non-Dutch phone number: 088 - 112 7 112
(Out-of-hours: 17.00-8.00 hrs, during the weekends between Friday 17.00 and Monday 8.00 and on holidays from 8.00 till 8.00 the next working day).

**Dentist (‘Tandarts’)**
You are free to choose any dentist (‘tandarts’). A referral is not needed. You will find dentists in your local area on Google Maps under ‘Tandarts’. Alternatively, you may fill in your postal code on this website, or ask a Dutch friend, colleague or neighbor for assistance. Should you need a dentist and not have one already, you can contact the Department of Dentistry (based in Groningen) for an appointment. If it is an emergency, you should ask for a receipt in order to get a refund from your insurance company.

**Hospitals and Emergencies**
In the Netherlands, hospital visits are reserved for emergency situations and specialist care. Unless you need emergency care, always contact your GP first. Your GP will refer you to a specialist if required. Emergency rooms are expensive, and hospitals will send you back to your GP if your situation is not life-threatening.

If there is an emergency or a life-threatening situation, call 112, the emergency services number. The operator will contact the police, fire station, or hospital for you. Every hospital has an EHBO or Eerste Hulp (First Aid) area for accidents and emergencies. Always remember to take your health insurance card with you.

**Groningen** has two hospitals:
University Medical Center Groningen (UMCG)
Martini Hospital

**Leeuwarden** has one hospital:
Medisch Centrum Leeuwarden

**Mental Health**
Just like for any other health concern, the GP is your first point of contact. They will refer you to the proper specialist, if needed. You can also contact your study advisor for help. In case of emergency, you can call or send a message to the the suicide prevention hotline: 0800-0113.
Contacts

Emergency number 112

Police station Groningen
Rademarkt 12, 9711 CV Groningen
Korreweg 3, 9714 AA Groningen
Tel: +31 (0)900 8844 (non-emergency number)

Police station Leeuwarden-Holstmeerweg
Holstmeerweg 3, 8936 AS Leeuwarden
Tel: +31 (0)900 8844 (non-emergency number)

Martini Hospital
(Martini Ziekenhuis)
Van Swietenplein 1, 9728 NT Groningen
Tel: +31 (0)50 524 52 45
martiniziekenhuis

Medical Centre Leeuwarden
Henri Dunantweg 2, 8934 AD Leeuwarden
Tel: +31 (0)58 286 6666

Pharmacy Hanzeplein
(Apotheek Hanzeplein)
HANZEplein 122, 9713 GW Groningen
Tel: +31 (0)50 311 50 20 (during office hours)
info@hanzeplein.nl
www.serviceapotheek.nl/hanzeplein
Monday to Saturday 8.00 to 20.00
After 8.00 and during the weekend:
Tel: +31 (0)900 111 50 20 (€ 0.20 p/m)

Alphega Apotheek Centraal
Voorstrek 58, 8911 JS Leeuwarden
Tel: + 31 (0)58 213 52 55
Monday- Friday 8.30to 18.00

Apotheek Sonnega
Tweebaksmarkt 28 8911KX Leeuwarden
+ 31 (0)58 212 30 57
Monday- Friday 8.30 to 18.00

Public Health Department (GGD)
HANZEplein 120, 9713 GW Groningen
Tel: +31 (0)50 367 40 00
Monday to Friday 8.00 to 17.00
GGD Groningen / GGD Fryslân

Psychological Counselling
Uurwerkergang 10, 9712 EJ Groningen
Tel: +31 (0)50 363 80 66
Harlingertrekweg 58, 8913 HR Leeuwarden
Tel: +31 (0)88 229 92 22
Info: www.rug.nl/ssc

Student Information and Administration
First floor of the west wing of the Academy Building
Tel: +31 (0)50 363 8004
Info: www.rug.nl/SIA

Post:
University of Groningen
Student Information & Administration
PO Box 72
9700 AB Groningen
The Netherlands

Student Service Centre
Uurwerkergang 10, 9712 EJ Groningen
Tel: +31 (0)50 363 80 66
www.rug.nl/ssc

University confidential advisor
(Vertrouwenspersoon)
Visserstraat 47–49, 9712 CT Groningen
Tel: +31 (0)50 363 54 35
Monday to Friday 9.00 to 17.00 (after having made an appointment by phone or mail)

Ombudsperson
(Independent confidential advisor)
Oude Boteringestraat 71, Groningen
Tel: +31 (0)6 2543 1437
Email: c.a.winnubst@rug.nl
Walk-in hours: Tuesday 9.00-12.00,
Wednesday 13.00-16.00
Discriminatie Meldpunt Groningen
(Discrimination hotline Groningen)
Tel: +31 (0)50 549 87 02
Discriminatie Meldpunt (Dutch website)

University Medical Centre Groningen (UMCG)
(Universitair Medisch Centrum Groningen)
Hanzeplein 1, 9713 GZ Groningen
Tel: +31 (0)50 361 61 61
umcg.nl

General enquiries
Prospective students: International
prospectives@rug.nl

Groningen
SSH
Tel: +31 (0) 88 730 4200
groningen@sshxl.nl

Leeuwarden
Student Stay
Tel: +31 (0)58 844 21 00
www.studentstay.roomeo.com/#/information

Immigration Service Desk
First floor academy building
Broerstraat 5
Tel: +31 (0)50 363 8004
rug.nl/sia

Exchange and Erasmus
First floor academy building
Broerstraat 5
Tel: +31 (0)50 363 3962/5972
msd@rug.nl

Payment of tuition fees
Student Information and Administration
Tel: +31 (0)50 363 8004
payment-possibilities

Course-related enquiries
Please contact your faculty

Useful links:
Online course catalogue
www.rug.nl/ocasys

Progress Portal
www.progresswww.nl/rug

Groningen Life
www.groningenlife.com

Student City, Leeuwarden
www.leeuwardenstudentcity.nl

Housing
www.athomeingroningen.com
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