

AccessMedicine App FAQs

1. What is the AccessMedicine App?

The AccessMedicine App is an offline app that is native to your mobile device. The following content is included in the App:

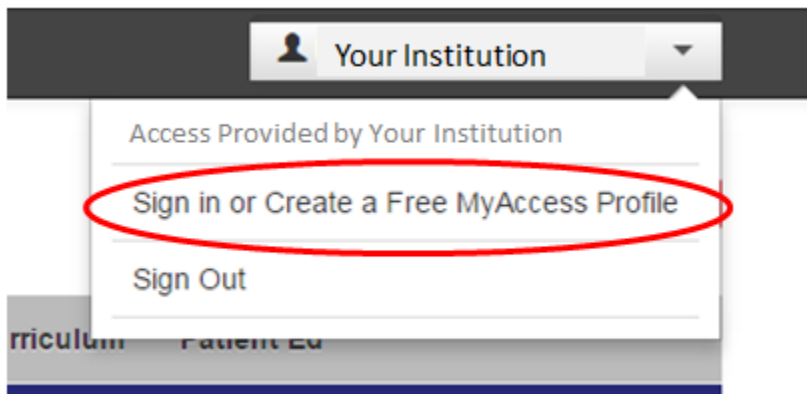
- Quick Medical Diagnosis and Treatment (QMDT)
- Fitzpatrick's Color Atlas of Clinical Dermatology
- Diagnosaurus Differential Diagnosis Tool
- Pocket Guide to Diagnostic Tests

2. How do I get the AccessMedicine App?

The AccessMedicine App is available to users at institutions with an unlimited site license. For download and continued access to the app, the user must have an active MyAccess profile and sign in every 90 days through their institution's IP range, either on-site or through a VPN.

3. How do I download the AccessMedicine App?

Step 1: Create a MyAccess profile



Step 2: Download the ACM app



Step 3: Keep your access current by logging in to your MyAccess profile on campus at your institution (or through VPN) every 90 days.

4. Why do I need to sign into a MyAccess profile to download the AccessMedicine App?

The app uses an API call to AccessMedicine to determine user eligibility for the app which is facilitated by the user's MyAccess profile. The authentication also benefits our site-wide institutional subscribers who enjoy exclusive access to the app.

5. What is the authentication window for users to access the AccessMedicine App?
We require the users to have logged in to their MyAccess profile at least once every 90 days to authenticate their credentials to access to the App. This practice ensures that only authorized institutional users are accessing your subscribed resources.
6. Is Harrison's included in the app?
It is not. Because the app is native to your device, including the full-text of this resource would make the app extremely large in size and would require adequate storage space on your device. AccessMedicine is mobile-optimized, so the full text of Harrison's can be accessed on your tablet or phone via your mobile browser. However, we do offer Harrison's as an app that is available for separate individual purchase.
7. How many devices can the AccessMedicine App be loaded to by a single user?
The app can only be installed on 1 phone and 1 tablet per user. If a user purchases a new device and needs to reset their access, contact userservices@mhprofessional.com. Please provide the user's name, email address, and MyAccess username when submitting this request.