



Privacy Statement for National Student Survey 2019 (NSE 2019)

1. Introduction

The University of Groningen wants to handle your personal data with due care. Under the privacy legislation observed by the University of Groningen, the University in fact has a responsibility to do so. This privacy statement provides information about how the University of Groningen processes your data in connection with the NSE 2019 and about your rights regarding data. This privacy statement is a supplement to the University of Groningen's general privacy statement ([link](#)). Should there be any inconsistency, this privacy statement will take precedence.

2. Responsible party's contact details

If you have any questions or requests, you can contact the University of Groningen. The contact details are:

University of Groningen

Postal address: Postbus 72, 9700 AB Groningen

Email address: privacy@rug.nl

Any messages that you send will be shared with the University of Groningen's Data Protection Officer.

3. Purpose and basis of data processing

The University of Groningen processes your personal data in connection with the NSE 2019. The NSE 2019 is an important indicator for the University, providing insight into the opinions of students about the quality of the University's teaching and facilities. For example, it enables the University of Groningen to make quality comparisons between its own degree programmes and with those of other universities in the Netherlands. It also provides an understanding of trends in these areas over the years. This information is used to improve degree programmes and facilities and to determine whether or not the teaching strategy formulated is in line with actual practice. Finally, the University of Groningen uses the data to investigate whether measures taken to improve teaching and facilities are in fact effective.

The University of Groningen will collaborate with the organization Stichting Studiekeuze123 in Utrecht (Studiekeuze123) to set up and carry out the NSE 2019. For the legitimate interests of the University of Groningen set out above, your University of Groningen email address, your preferred language and a few details about the type of student that you are will be shared with Studiekeuze123. Studiekeuze123 will then roll out the survey among students, collect the answers to the survey questions and draw up reports about them.

You can participate in the NSE 2019 in two ways. If you opt for traceable participation, Studiekeuze213 will send your answers to the NSE 2019 back to the University of Groningen non-anonymously. With non-traceable participation, your answers will be sent back to the University of Groningen anonymously. They are then no longer linked to your email address and to other details. The University of Groningen uses your answers for research in order to improve the quality of teaching. If you participate traceably, the University of Groningen will know your



answers to the survey questions. Before you participate in the NSE 2019, you must notify Studiekeuze123 of your choice regarding the way in which you will participate in the survey.

4. Processed personal data

In connection with the NSE 2019, the University of Groningen will process the following personal data:

- **Contact details:** your student email address is used to invite you to take part in the survey. Studiekeuze123 sends the invitations by email.
- **Information about your language preference:** information about your language preference is supplied to Studiekeuze123 so that the organization can send you an invitation in your preferred language.
- **Information about the type of student you are:** information about the faculty or faculties in which you study, the degree programme or programmes that you are pursuing and whether or not you are an international student is shared with Studiekeuze123. This information is then appended to the survey results.
- **Survey answers:** the survey answers that you give provide insight into your opinion of the quality of the degree programmes and facilities at the University of Groningen, and into what type of student you are. You yourself determine whether you participate in the NSE 2019 traceably and whether or not these data are sent to the University of Groningen non-anonymously after the survey is finished.

5. Recipients of your personal data

Within the organization of the University of Groningen, your personal data are processed exclusively by the individuals for whom this is necessary in connection with setting up and implementing the NSE 2019.

Studiekeuze123 will use the results of NSE 2019 to carry out its own analyses and to draw up reports. You will receive more detailed information about this from Studiekeuze123. After one year, your personal details will be deleted by Studiekeuze123.

The University of Groningen is responsible for making arrangements with Studiekeuze123 to ensure that due care is taken with your personal data. The University has entered into an agreement with Studiekeuze123 which stipulates that Studiekeuze123 must protect your personal data appropriately and delete them after they have been processed in the manner agreed.

Studiekeuze123 has engaged a research agency to roll out the NSE 2019. This is Research Bureau Ipsos, based in Amsterdam. Studiekeuze123 has entered into an agreement with this party which guarantees that the agency will provide an adequate level of protection for your data.

6. Retention periods

The University of Groningen will not retain your survey answers any longer than is necessary to achieve the goals of the NSE 2019 and the processing involved. This is a maximum retention period of 10 years after the NSE 2019 has been completed.

When the retention periods have lapsed, the answers will be deleted from the University of Groningen's systems. Should the retention periods be altered, you will be notified.

7. Your rights



Under privacy legislation, you have various rights. To exercise your rights, you can contact the University of Groningen. Your requests will be assessed and dealt with within a month of receipt. For your request to be processed, it must be established that the request was submitted by an authorized person and that it is legitimate. You may therefore be asked for proof of identity before the request is accepted for processing.

You are entitled to ask for an overview of the personal data relating to you that have been processed and how they have been processed. If, in your opinion, your personal data are incorrect or if you no longer want your data to be processed, you may ask for the data to be changed or for your data not to be processed anymore and to be deleted. In certain cases, you are also entitled to a copy of your personal data in a usable format. For your request to be assessed and dealt with, your personal data must obviously be processed.

In addition to the right to submit questions, requests and complaints to the University of Groningen, you also have the right to file a complaint with the supervisory authority. In the Netherlands this is the Dutch Data Protection Authority.

8. Changes to this privacy statement

The University of Groningen may change this privacy statement. This might be due to changes in legislation, changes to the University of Groningen's general privacy statement or in technological progress. It goes without saying that you will be notified of any such changes in good time.